



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: Method and Apparatus for Event Correlation in
Service Level Management (SLM)

Attorney Docket No.: APB-019 (7161)

Group Art Unit: 2143

Examiner: Scott M. Collins

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Technology Center 2100

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

David R. Burns
David R. Burns

Please Print Name of Person Signing

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed February 9, 2004, the response period of which is extended to July 9, 2004, by the accompanying Request for Extension of Time, Applicant submits the following amendments and remarks.